

Financial Information GRCHC

The full independent auditor's report is posted on our website under resources, or a copy can be obtained by contacting the GRCHC.

Funding

The Grand River CHC receives core operational funding from the Ministry of Health and Long-Term Care, through the HNHB LHIN. We also receive project-related funding grants and private donations. Thank you to all of our funders for your generous support. The Grand River CHC is a non-profit, registered charitable organization and is governed by a volunteer Board of Directors. Registered Charitable # 82936 7556 RR0001.

LHIN revenue is net of their recovery of year-end surplus, as GRCHC is not yet fully staffed.

Ontario Midwifery Program

The organization serves as a midwifery program transfer payment agency (TPA). The revenues and expenses of the midwifery practice groups are not reflected in these financial statements. Activity for the year consisted of:

For the Period Ended March 31, 2015
Ontario Midwifery Program Revenues8,719,144
Total Midwifery Expenses7,228,351

The excess of revenues over expenditures will be advanced to the midwifery practice groups in the subsequent fiscal year. If all of the funds are not advanced, they will be returned to the MOHLTC.

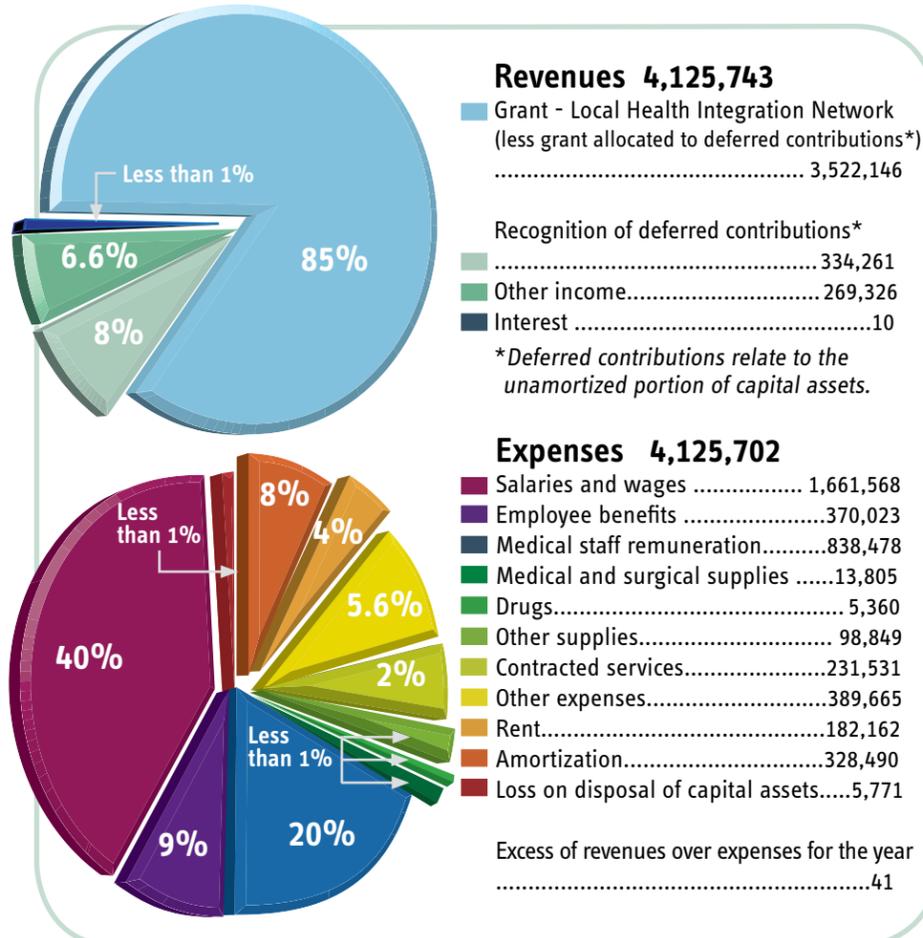


Grand River
Community
Health Centre

363 Colborne St., Brantford
Ontario N3S 3N2
519.754.0777
www.grandriverchc.ca

“I care because as a resident of Brantford I believe in the community I am a part of. I am very proud to work for an organization which strives to continuously help to improve the lives of our community members through health care, programs and services and outreach projects.” *Tricia Gutierrez, Primary Care Team Assistant*

YEAR ENDING MARCH 31, 2015



“I've never been made so welcome and learned so much in my life. I love coming to the centre.”
Gerry, Stitch n Chat and Sew What Participant

“I am glad that this is where my doctor is, I have never been looked after like this ever before.”
Response on 2014 GRCHC Health & Wellness Survey

“Thank you for your presence in our community. Thank you for creating the kids chef class.”
Participant's parent

“I care because offering kindness and compassion, while costing nothing, may be invaluable to the person receiving them and helping others provides me with a satisfaction that cannot be bought.”
Katie Haneke, Registered Dietitian



care Grand River Community Health Centre

MISSION • VISION • VALUES

Our Vision

A community where we work together to achieve equity, belonging, health and wellbeing for all.

Our Mission

GRCHC provides innovative primary health care, health promotion and community development as part of an integrated system of quality care, while helping our clients and community members to enhance their own health and wellbeing.

Our Values

At GRCHC, we are:

Innovative – We are creative in finding new ways to improve everything that we do.

Collaborative – We work as a team with our clients and partners to provide coordinated care for our community.

Accountable – We are accountable to our clients, community and funders for quality programs and services and using resources appropriately.

Respectful – We are inclusive, non-judgmental, compassionate and caring; everyone matters.

Equitable and Accessible – We strive to ensure that people in our community can access our programs and services and are treated fairly.



Fresh, healthy food choices from our nutrition team.



The Migrant Farm Worker clinic team, now in their second summer of operating this valuable service.



2014 - 15 BOARD OF DIRECTORS

Annual Report

Executive Director and Board Chair Message

Health care loves using acronyms. One of GRCHC's key achievements in the last year has been development of a new strategic plan using the S.O.A.R. approach. It calls for all those associated with an organization and those it serves to reflect on Strengths, Opportunities, Aspirations and Results (S.O.A.R.). Our process incorporated many unique pieces, such as a Community Animation Process, which involved volunteers going out into the community to understand community members' health and social needs and perceptions around GRCHC. We also undertook a community needs survey using the framework from the Canadian Index of Wellbeing. We incorporated a much deeper probe of organizational strengths and shortcomings. This annual report spotlights the resulting strategic plan including a commitment to the organizational values of: I. C.A.R.E. (Innovative, Collaborative, Accountable, Respectful, Equitable & Accessible).

The mission, vision and values were refreshed and strategic directions were developed to guide us for the next several years. The focus on quality and account-

ability remains. Not surprisingly, directions around improved access and broader services arose. So did the realization that the community does not fully understand the work of a community health centre. Service demand and cost pressure increases against static funding presents a tremendous challenge. GRCHC will work with its partners to address all such challenges and advance our new strategic plan.

Mentioning specific achievements is always plagued by the likelihood of missing something. The launches of the memory clinic and migrant farm worker clinics have been extremely well received. Health promotion included health equity/community capacity building, bone health, healthy eating/cooking, and Safe Spaces. Primary health care remains strong with work on Quality Improvement Plans and accreditation being front and centre.

We look forward to continuing to serve this community in the years to come.

Sincerely,
Lynn Stone, Board Chair
Peter Szota, Executive Director

Below: GRCHC Staff and Board at strategic planning session



GRCHC BRIEF HISTORY

- 2005** Ministry of Health and Long-Term Care (MOHLTC) announces 22 new CHCs, including a CHC in Brantford/Brant
- April 2007** Steering Committee for CHC officially appointed
- September 2007** Community engagement process begins
- November 2007** CHC receives non-profit incorporation status
- March 2008** First Board of Directors for Grand River CHC established
- March 2009** GRCHC receives status as a registered charitable organization
- May 2009** GRCHC opens 3100 sq.ft. interim site at 347 Colborne
- July 2009** GRCHC clinical staff see first client at CHC's interim site
- March 2013** GRCHC moves to 18,000 sq ft permanent site
- June 2013** Grand Opening Celebration
- 2013-2015** GRCHC continues to respond to community needs with expansion of programs and services



Above: Our gift shop opened in December 2014, filled with goods made by our volunteers to support GRCHC programs.



Right: Satisfaction is evident with our Stitch n Chat and Sew What group.



Creativity soared at our Make & Take Workshop in December.

Thank You!

A special thank you to the many volunteers who build a healthier community by sharing their time and expertise in our centre, on our Board, committees, and focus groups, and through community programs.

Board of Directors

2014 • 2015

- Heather Bruce
- Ashley Dawn
- David Diegel
- Louisa Drost
- Lakshmi Hangalur
- Josie Heath
- Charles Lugosi
- Ed Place*
- Peg Purvis
- Randy Roberts
- Vicky Smith
- Lynn Stone
- Fran Welsh

*indicates directors who left the Board during this period.

GRCHC QUICK FACTS

- 16,354** primary care interactions with clients
- 93%** of diabetic clients receive footcare
- 794** referrals made to other GRCHC services
- 1207** clients served for counselling (social work, outreach, nutrition)
- 3952** group participants
- 394** individuals seen at Migrant Farm Worker clinics
- 68** individuals assessed at Memory Clinics
- 96** Individuals served in COPD program
- 6** community partners on site:
 - Brant County Health Unit Dental Program,
 - BCHS Diabetes Education Service, CCAC
 - Wound Care Clinic, Feet First Foot Care Program,
 - Grand River Council on Aging, HIV / AIDS Network Regional Worker