



**Grand River Community Health Centre  
Meeting of the Board of Directors  
A G E N D A**

**Wednesday, Mar 1 2017  
4:30 p.m. Board Meeting  
Community Boardroom  
363 Colborne**

GRCHC Board of Directors: Heather Bruce, Nick Csuzdi, Ashley Dawn, David Diegel, Louisa Drost, Kelly Gordon, Lakshmi Hangalur, Josie Heath, Kelly Hogeterp, Laurie Jacklin, Christina Rajsic, Valerie Simanovic, Vicky Smith  
 Regrets: Lakshmi Hangalur (LOA)  
 Staff: Peter Szota, Christine Hurst (recording secretary)  
 Chair: Josie Heath  
 Guests: Tricia Gutierrez, Client Services Coordinator

Item	Time	Topic	Presenter	Action
<b>1. Welcome &amp; Call to Order</b>				
1.1	1 min	Call to Order – recognition of a quorum	J. Heath	
<b>2. Chair’s Remarks</b>				
2.1	1 min	Approval of the Agenda MOTION: To approve the agenda of the March 1 2017 Board of Directors' meeting.	J. Heath	
2.2	1 min	Declaration of Conflict of Interest (Conflict of Interest policy attached)	J. Heath	
2.3	1 min	Correspondence AOHC Board to Board Report (attached)	J. Heath	
<b>3. Minutes of the Last Meeting</b>				
3.1	1 min	Approval of Minutes – February 1 2017 (attached) MOTION: To approve the minutes of the February 1 2017 Board of Directors' meeting.	J. Heath	
<b>4. Board Education/Presentation</b>				
4.1	20 min	Quality Improvement and Satisfaction Surveys	T. Gutierrez	
<b>5. Reports</b>				
5.1	10 min	Executive Committee Report for March 2017 (verbal at meeting) MOTION: To approve the March 2017 report of the GRCHC Executive Committee, ratifying all actions/decisions.	J.Heath	

5.2	10 min	<p>Programs &amp; QA Committee Report (attached, and Balanced Score Card)  MOTION: To approve the report of the Programs &amp; QA Committee, ratifying all actions/decisions.</p> <p>Quality Improvement Plan review and approval  MOTION: To refer approval of the Quality Improvement Plan (due by March 31) to the Programs &amp; QA Committee, on behalf of the board.</p>	J. Heath	
5.3	10 min	<p>Executive Director's Report (attached)  MOTION:  TO approve the March 2017 Executive Director's Report.</p>	P. Szota	
<b>6. Business Arising from the Minutes</b>				
6.1	0 min			
<b>7. New Business</b>				
7.1	5 min	<p>AOHC Conference June 7-8, 2017  <a href="https://www.aohc.org/Conference-2017">https://www.aohc.org/Conference-2017</a>  Discussion re interest in board attendance</p>	J. Heath	
7.2	2 min	<p>Board annual evaluation survey (attached)  To be completed by all board members and returned to Christine in hard copy or by scan and email by March 10 2017 (summary of responses will be reviewed at HR &amp; Board Development Committee meeting on March 15)</p>	C. Hurst	
<b>8. Meeting Adjournment</b>				
8.1	1 min	<p>Meeting adjourned</p> <p>Next board meetings:  Wed. April 5 2017 at 4:30 pm  Wed. May 3 2017 at 4:30 pm</p>	J. Heath	