

Annual Report

Grand River CHC Board of Directors

2009/2010

Paul Armstrong
Donna Creighton
Jo Cupoli-Atanas
Kareen Hall
Bruce Hodgson
Denys Jones
Jamie LeClair
Helen Mulligan
Peg Purvis
Louise Rodgers
Anna Romano
Lori Santilli
Lynn Stone

Peter Szota,
Executive Director

Our Vision

Healthy individuals.
Healthy communities.
Healthy futures.

Our Mission

The Grand River Community Health Centre empowers the people of Brantford and Brant County to lead healthier lives through collaborative, holistic partnership.

Our Priority Populations

- Individuals/families without a healthcare provider
- The homeless and underhoused
- Individuals experiencing mental health and addiction issues
- Youth
- Seniors/older adults
- Non-insured individuals, e.g. new immigrants
- Individuals with chronic disease

Opening Doors & Reaching Out

A message from the Board Chair

This has been an incredible year of achievements for the Grand River CHC. In the summer of 2009, after much planning, community consultation and hard work, we answered the call of the community to open our doors in an interim site and welcome our first clients.

They've come through our doors alone, in pairs, in families, and in need. To date, we've been able to help more than 1200 clients with primary health care.

And we've reached beyond our four walls... with community outreach to St. Andrew's Soup for the Soul program, to the Why Not City Mission, with participation on the STREET committee, the Poverty

Roundtable, the HIV/AIDS education group, and many more community-based initiatives.

We've listened to the needs of the community in forging strong partnerships with other community agencies... including the Brant Community Healthcare System, the Brant County Health Unit, the Alzheimer Society, the Brant/Brantford Community Garden, and the Council on Aging, to name just a few.

Our strength together will help us achieve much more than we can separately.

We eagerly look forward to moving into our permanent site. At six times the size of our interim site, it will allow us to do so much more.

With a wonderful team of staff and volunteers committed to our clients, the community, and the ideals of creating accessible care, we know we are off to a great start.

I would like to thank all of you for the part you play in making this happen.



Peg Purvis, Board Chair



The Brant/Brantford Community Garden is one example of how the GRCHC works with the community.

Financial Summary

REVENUES FOR YEAR ENDING

MARCH 31, 2010

Grant-Local Health Integration Network *	1,626,567
Less allocated to deferred contributions	(151,703)
Recognition of deferred contributions	80,516
Donations	4,335
Interest	112
TOTAL	1,559,827

EXPENSES FOR YEAR ENDING

MARCH 31, 2010

Salaries and benefits	699,781
Other expenses	855,633
TOTAL	1,555,414

EXCESS OF REVENUE OVER EXPENSES	4,413
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*This figure excludes funds returned to the LHIN in-year based on projections during this "start-up" year.

The above is a brief summary for year ending March 31, 2010. Full financial statements can be viewed at the Grand River Community Health Centre at the address below.

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Brantford, ON N3S 3N2
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Growth and Opportunity

A message from the Executive Director

The 2009/10 year was a foundational year for GRCHC from many perspectives.

People make any organization and since April 2009, a team of exceptional clinicians, health promotion, community development and administrative staff has joined GRCHC.

Our business is one of providing primary care and one of health promotion and community development. On the primary care front, our first patient was seen on July 27th 2009...we now have some 1200 clients in primary care. Since that time there have been hundreds of encounters through which we are fulfilling our mandate...anecdotes include the case of the homeless person feeling enough of a connection to the health centre to seek out a phone and reschedule his appointment...also our outreach to locales such as St Andrew's Church via which dozens of clients are being engaged to come for primary health care.

Health promotion and community development is the other part of our mandate. This work includes:

- several chronic disease self-management groups
- the community garden project
- work exploring strategies towards sustainable food systems
- more traditional health promotion activities, such as smoking cessation programs and bone health/falls prevention
- Voice & Choice, which increases knowledge and skills of community members wanting to make change

One client comment is most telling and to the point: "I can't tell you how much it means to me to have **so many special people in one place.**"

On the theme of partnerships, we are proud of our leadership on the provincial stage to get a handle on the Ontario integration environment and guiding our sector to assess and manage such initiatives.

One key issue which we faced in 9/10 and which continues to be of paramount importance is securing adequate facilities to undertake our work. Despite expanding our interim site twice, facility issues remain a challenge. Our efforts to accelerate our capital project continue.

While annual reports are typically a time of reflection on the year just past, it is the potential of the Centre in the years to come which is the most exciting. We expect to go far in our quest for **Healthy individuals, Healthy communities, Healthy Futures.**



Peter Szota,
Executive Director